

# Schuylkill County

**MOBILE CRISIS  
INTERVENTION  
and referral service  
1-877-9-WE HELP**

**24 HOURS A DAY  
7 DAYS A WEEK**

If you or someone you know is feeling sad, depressed, angry, hopeless, has relationship problems, or is having thoughts of suicide or self harm, please call.

If you need someone to talk to, please call.

A caring counselor is always available over the phone or ready to see you face to face.

We will travel to you in any location within Schuylkill County.

*Hope is both the earliest and the most indispensable virtue inherent in the state of being alive. If life is to be sustained hope must remain, even where confidence is wounded, trust impaired.*

— Erik Erikson

**MOBILE CRISIS  
INTERVENTION  
and referral service  
1-877-9-WE HELP**

**SERVICES PROVIDED THROUGH A  
PARTNERSHIP WITH  
SCHUYLKILL COUNTY MH/DS  
AND THE MEADOWS PSYCHIATRIC  
CENTER/UCBH**

# Schuylkill County

**MOBILE CRISIS  
INTERVENTION  
and referral service**

**1-877-9-WE HELP  
1-877-993-4357**



# MOBILE CRISIS

# INTERVENTIONS

*and referral service*

CALL SCHUYLKILL COUNTY  
CRISIS LINE

**1-877-9-WE HELP**  
**24 hours a day**  
**7 days a week**

TO REQUEST A MOBILE CRISIS  
COUNSELOR ALL YOU NEED IS:

- TO ASK FOR ONE AND PROVIDE DIRECTIONS
- COUNSELORS WILL RESPOND TO THE COMMUNITY, RESIDENCES, PUBLIC PLACES, SCHOOLS— WHEREVER THE CRISIS IS!
- PHONE COUNSELOR WILL GIVE AN ETA AND PROVIDE SUPPORT UNTIL THE COUNSELOR ARRIVES. OUR GOAL IS TO RESPOND WITHIN 1 HOUR.
- MOBILE COUNSELORS WILL RESPOND TO THE REQUEST OF HUMAN SERVICE AGENCIES OR EMERGENCY SERVICES FOR ASSISTANCE

## INTERVENTIONS

**are . . .**

- FREE OF COST
- FOR INDIVIDUALS EXPERIENCING A MENTAL HEALTH CRISIS OR INTERPERSONAL CONFLICT
- PERFORMED IN THE COMMUNITY
- RECOVERY ORIENTED
- PERSON CENTERED & INDIVIDUALIZED
- PROMOTING OVERALL WELLNESS
- CULTURALLY COMPETENT
- FOR ALL POPULATIONS: OLDER ADULTS / ADULTS / ADOLESCENTS CHILDREN AND FAMILIES

**and include . . .**

- MENTAL HEALTH SCREENINGS
- SUICIDE RISK ASSESSMENTS
- MENTAL HEALTH DELEGATE CONSULTATION
- CRISIS COUNSELING
- REFERRALS & FOLLOW-UP AFTER THE CRISIS EVENT

## CRISIS COUNSELORS

**can . . .**

- NAVIGATE ALL INSURANCE INCLUDING MEDICAID/ MEDICARE AND COMMERCIAL INSURANCES
- COMPLETE HOSPITAL & REHAB DETOX PRECERTIFICATIONS
- REFER TO ALL LEVELS OF CARE: INPATIENT HOSPITALIZATION; PARTIAL HOSPITALIZATION; PSYCHIATRIC REHABILITATION; OUTPATIENT THERAPY, ETC. . .
- PROVIDE INFORMATION REGARDING OTHER COMMUNITY SUPPORTS: SUPPORT GROUPS; SOCIAL CLUBS; WELLNESS PROGRAMS; ETC. . .
- REFER TO DRUG & ALCOHOL SERVICES
- UPDATE CURRENT PROVIDERS OF CRISIS CONTACT
- PROVIDE FOLLOW-UP AFTER THE CRISIS EVENT UNTIL SERVICES ARE INITIATED

**1-877-9-WE HELP**

**1-877-993-4357**